

# Activation Guide

myPOS Sigma



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# Introduction

myPOS Sigma is a specialized POS terminal designed for seamless integration with self-service systems and vending machines. It facilitates communication with vending machines through the widely recognized MDB protocol.

To start using your payment terminal, you need to apply for a myPOS account. Then activate the myPOS Sigma device.

# myPOS Sigma Activation

There are two ways of activating the myPOS Sigma - through your sales agent or when you need to generate the activation code.

## Activating your myPOS Sigma through your sales agent

When your sales agent is activating your terminal, you do not need to enter activation code. The only thing you need to do is connect the terminal to the internet.

Depending for what purpose you will use myPOS Sigma, you need to choose on which interface the device will receive commands (fig.1):

- 1. MDB – If you choose MDB and your terminal is successfully connected to internet via SIM, WiFi, or Ethernet, the terminal will update itself and will be activated.**
- 2. USB/RS232 – If your terminal will receive commands through one of these interfaces, you have two options for activating.**
  - I. The first option is to enter the “Settings” menu of the terminal. Entering the “Settings” menu is done with the following key combination:  
Pressing twice both the "volume +" and "volume -" buttons located on the back of the terminal.

When entering the terminal settings for the first time, you will be asked to set a password for accessing the menu in the future (fig.2). By default, access to the status and navigation bars is limited.

After you set the password, you need to enter the “Settings” application and choose “About terminal” (fig.3).

On the next step, choose “Configuration update” (fig.4). After the update, your terminal will be activated.

- II. The second option is for your master device to select the activation method using myPOS IPP protocol. Alternatively, you can use our demo tool taking the following steps:
  1. Download and start our demo tool to initiate update of the terminal (myPOS Cloud Server).
  2. Connect the myPOS Sigma to your computer with the provided USB/RS232 cable.
  3. Open the COM ports and choose the COM. Then, click on “Connect.”
  4. Upon connecting successfully, you will receive a message to update the terminal.
  5. Click on “Update” and wait for the update.
  6. Your myPOS Sigma is now activated.

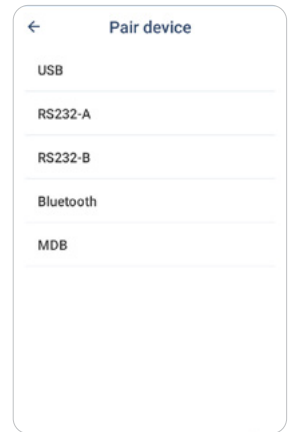


Figure-1

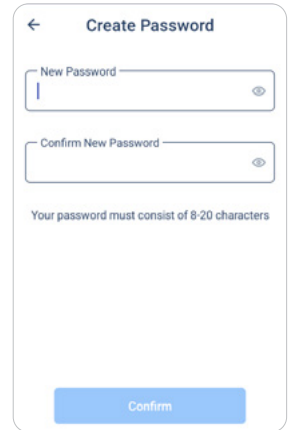


Figure-2

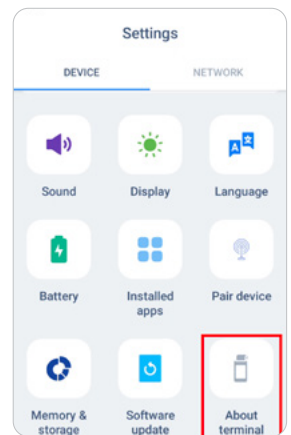


Figure-3

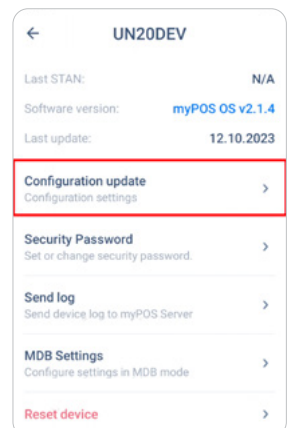


Figure-4

## When you need to generate the activation code.

The first thing to do after you get your terminal, is to generate the activation code from your myPOS account. You can see the steps in the images below.

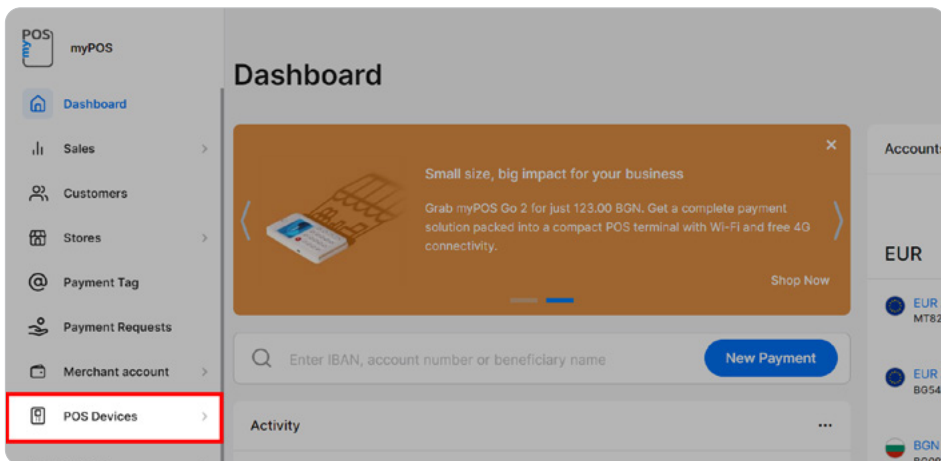


Figure-5

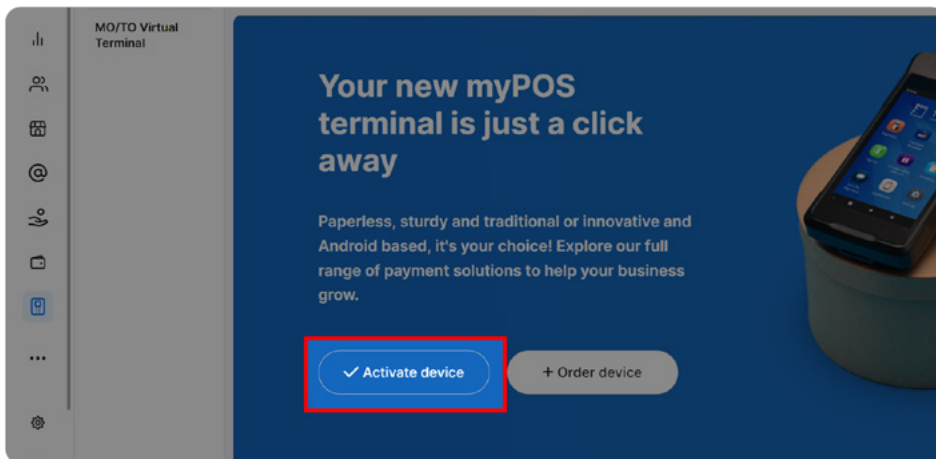


Figure-6

Please enter the required information:

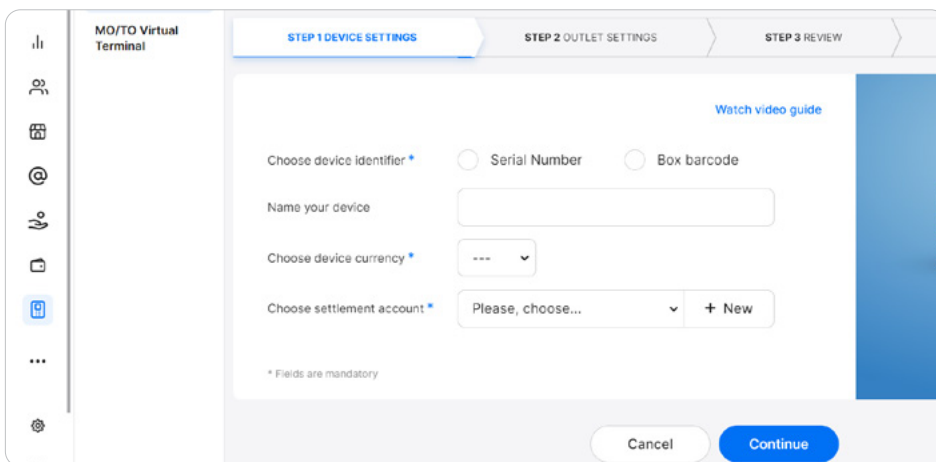


Figure-7

Once you have the activation code, you need to take several steps to activate your device.

**Turn on your device. Depending for what purpose you will use myPOS Sigma, you need to choose on which interface the device will receive commands (fig.8):**

- 1. MDB** – If you choose MDB and your terminal is successfully connected to internet via SIM, WiFi, or Ethernet, the terminal will show you the screen where you need to choose the language (fig.9). Next, you will see a screen to enter the activation code (fig.10). After you enter it, your device will be activated.
- 2. USB/RS232** – if your terminal will receive commands through one of these interfaces, you have two options for activating.

I. The first option is to enter the "Settings" menu of the terminal.

- Entering the "Settings" menu is done with the following key combination:  
Pressing twice both the "volume +" and "volume -" buttons located on the back of the terminal.
- When entering the terminal settings for the first time, you will be asked to set a password for accessing the menu in the future (fig.11). By default, access to the status and navigation bars is limited.
- After you set the password, you will be asked to choose the language of the terminal (fig.10). After that it will show the screen to enter the activation code (fig.9). After you enter it, your device will be activated.

II. The second option is for your master device to call the activation method using myPOS IPP protocol. Alternatively, you can use our demo tool taking the following steps:

1. Download and start our demo tool to initiate activation of the terminal (myPOS Cloud Server).
2. Connect the myPOS Sigma to your computer with the provided USB/RS232 cable.
3. Open the COM ports and then choose the COM, after that click on "Connect."
4. After successful connection, you will receive a message to activate the terminal.
5. Click on "Activate" and the myPOS Sigma will show you a screen where you can enter the activation code.
6. Enter the activation code and wait for the restart of the terminal.
7. After the restart, take again step 3.
8. After successful connection has been established, you will receive a message to update the terminal.
9. Click on "Update" and wait for the update.
10. Your myPOS Sigma is now activated.

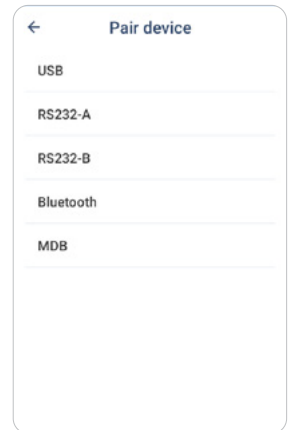


Figure-8

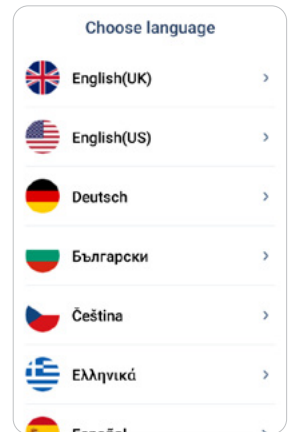


Figure-9

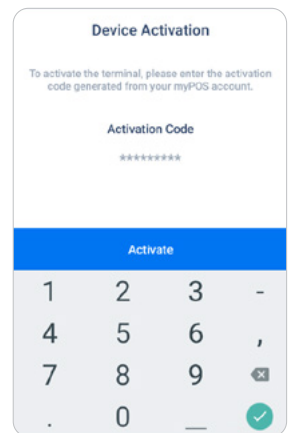


Figure-10

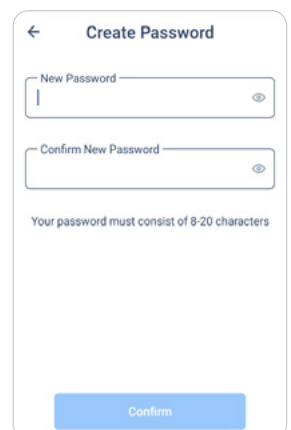


Figure-11

# How to reset the myPOS Sigma

To reset the myPOS Sigma, generate a deactivation code from your myPOS account. Then, enter the settings of the terminal.

Entering the "Settings" menu is done with the following key combination:

Pressing twice both the "volume +" and "volume -" buttons located on the back of the terminal.

You will be asked to enter your security password (fig.12).

After you have entered your password, enter the "Settings" application. Then, choose "About terminal" (fig.13) and click on "Reset device" (fig.14).

After that, you will be asked to enter the deactivation code and your device will be deactivated (fig.15).



Figure-12

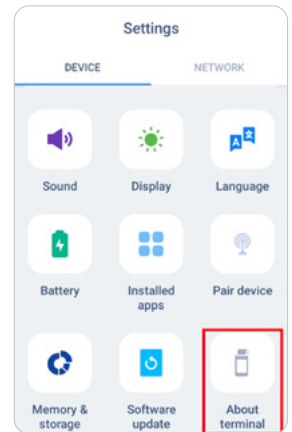


Figure-13

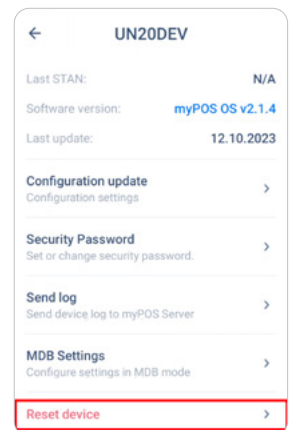


Figure-14

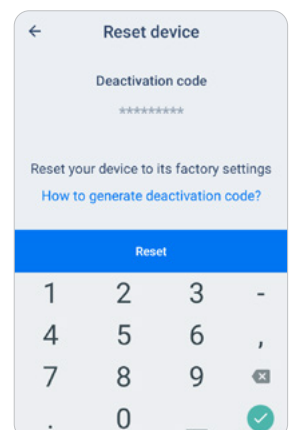


Figure-15